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TERMS & CONDITIONS

Your Stay

- **Minimum Stay:** Variable throughout the year, up to 6 nights during the month of August.
- **Check-in:** From 4:00 PM to 8:00 PM (unless otherwise agreed upon in advance).
- **Check-out:** By 10:00 AM (unless otherwise agreed upon in advance).
- **Pets:** We love animals, one for family is allowed in our glamping! However, to ensure a comfortable stay for everyone, please contact us before booking so we can find the perfect solution for you and your furry friend.
- **Security Deposit:** A refundable deposit of €100.00 is required in cash upon arrival. This will be returned at check-out following a routine inspection of the accommodation.

BREAKFAST

A Delicious Start: Our Breakfast Options

Wake up to the scents and flavors of our land! We offer three wonderful ways to start your day:



1. The Quick Start (Express Breakfast) Perfect for those who want to enjoy a cozy morning! We can deliver breakfast directly to your room or your tent's private veranda between 8:00 AM and 11:00 AM. This includes a steaming hot drink (tea, coffee, cappuccino, or chocolate), a selection of freshly baked croissants, and refreshing fruit juice. *Included in some rates; otherwise available for €6.00 per person.*

2. The Sweet Buffet Served in our charming covered gazebo, surrounded by a riot of colorful flowers! For just €11.00 per day (free for children under 3, and 50% off for kids aged 3–10), you can enjoy a feast prepared especially for you. Indulge in: a variety of hot drinks, fruit juices, warm croissants, traditional local pastries, handmade cakes, biscuits, muesli, yogurt, fresh and dried fruit, honey from local hives, and warm bread with butter, jam, or Nutella.

3. The Ultimate Brunch The king of breakfasts! For €18.00, you get everything from the Sweet Buffet plus a rotating selection of savory delights. We cook for you using the freshest local ingredients: think farm-fresh eggs, artisanal proteins, and seasonal

vegetables. **Bonus:** If you can't finish everything, feel free to take it with you! We provide a "take-away" option so you can enjoy your favorites as a beach snack or a light lunch.

Special dietary needs? Whether you are vegan, vegetarian, or have allergies/intolerances, we've got you covered! Just let us know at least 24 hours before you arrive so we can shop for the freshest ingredients for you.

ACCOMMODATIONS & AMENITIES



Every accommodation features:

- Private entrance with window screens/mosquito nets.
- Private bathroom with shower, hairdryer, complimentary toiletries, and free drinks.
- High-speed Wi-Fi and access to video-monitored parking.
- Air conditioning (available in all units except the Safaris, they are beautifully natural).
- Full HD TVs only in the vacation home.

Common Areas & Facilities: Guests enjoy full access to our wonderful shared spaces, including a fully equipped indoor kitchen (professional coffee machine, microwave, a couple of fridges, etc.), an outdoor kitchen, two BBQ areas, a playground, garden, solarium, and relaxation zones.

- **Private Kitchens:** Some units include a private kitchen, in others it is not allowed (we are inside a protected natural area). If your chosen accommodation (such as the Domes) does not have one, you can request, if available, a fully equipped private kitchen for a small supplement of €10.00/day.
- **Service Fee:** A one-time fee of approximately €50.00 per stay covers registration, professional sanitization, and linen service (changed weekly or at every new arrival).

Optional Services:

- Daily cleaning: €10.00/day.
- Extra linen changes: Double bed (€10), Single bed (€5), Towels (€5/person), Kitchen linens (€5).
- Laundry: €5.00 per wash (detergent included).
- Cots/Cribs: €5.00/day (includes linens).
- BBQ Use: €8.00 (or free if you clean the grill). Firewood is provided complimentary!

BOOKING & CANCELLATION POLICY

- **Confirmation:** A **30% deposit** is required to secure your reservation.



- **Early Bird Discount:** Planning ahead pays off! Enjoy an additional **5% discount** if the full balance is paid at the moment of your reservation, at least two months before your check-in date.
- **Cancellations & Refunds:**
 - **Standard Period:** A full refund is available for cancellations made with at least **7 days' notice** prior to arrival.
 - **July & August:** During these peak months, a full refund requires at least **30 days' notice** prior to arrival.
 - *Please note: No refunds are issued for cancellations made after these respective deadlines.*
- **Flexible Alternative (Voucher):** Should you prefer not to request a refund, you can opt to postpone your stay. We will issue a **voucher** for the **full amount paid**, valid for 24 months, which also **entitles you to** an additional **10% discount** on the value of your future holiday .
- **Payment Methods:** We accept Cash (for the balance only), Debit/Credit Cards, Bank Transfers, PayPal, and Satispay.

Should you have any questions about your stay or our services, please feel free to ask. We look forward to welcoming you!

Mail: agriturismoerbematte@gmail.com

Whatsapp + 39 3483182981